

Uang Kuliah Tunggal (UKT) for Students in 2018

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Abstract

The background of this research is problems relates to implementation of the Uang Kuliah Tunggal Policy in the Faculty of Social and Political Sciences (FISIP) University of Riau. UKT is a policy of Single Tuition for students. The purpose of this study is to evaluate the implementation of the Single Tuition Policy (UKT) at the Faculty of Social and Political Sciences, University of Riau in 2018. The research method used is descriptive method with a qualitative approach. Informants were determined by purposive method. The technique of collecting data uses observation, interviews and documentation. The results of the study indicate that effectiveness, adequacy, responsiveness and accuracy in implementing the policy have been fulfilled. Whereas for efficiency and equity is not yet fully fulfilled.

Keywords: *Evaluation, Public policy, uang kuliah tunggal*

Abstrak

Penelitian ini dilatarbelakangi oleh masih adanya permasalahan-permasalahan yang terjadi dalam pelaksanaan kebijakan Uang Kuliah Tunggal (UKT) di Fakultas Ilmu Sosial dan Ilmu Politik (FISIP) Universitas Riau. Tujuan dari penelitian ini adalah untuk mengevaluasi pelaksanaan kebijakan Uang Kuliah Tunggal (UKT) pada Fakultas Ilmu Sosial dan Ilmu Politik Universitas Riau Tahun 2018. Metode penelitian yang digunakan adalah metode deskriptif dengan pendekatan kualitatif. Informan ditentukan dengan cara purposive. Teknik pengumpulan data menggunakan observasi, wawancara dan dokumentasi. Hasil penelitian menunjukkan bahwa efektivitas, kecukupan, responsivitas dan ketepatan, dalam pelaksanaan kebijakan sudah terpenuhi. Sedangkan untuk efisiensi dan pemerataan belum sepenuhnya terpenuhi.

Kata Kunci : *Evaluasi, kebijakan publik, uang kuliah tunggal*

1. INTRODUCTION

Higher education is a part of national education system. It has an important role in educating nation and developing knowledge and technology by focusing and applying the sustainable humanities value and acculturating and empowering Indonesian community. Therefore, higher education with a capability of knowledge and technology development and producing the professional, cultured, creative, tolerant, democratic, strong, and brave scientists to defend the truth for national interests. It is very crucial to face the competitive era (Regulation, No. 12, 2012).

To realize the equity distribution of getting qualified and relevant higher education, it needs a well-planned, directed and sustainable higher education management by focusing the demography and geography aspects. One of the efforts has been done by Indonesia is issuing and enacting Regulation No. 12, 2012 about Higher Education. It mandates the government to use the particular standard relates to Course Payment System which appropriates to the territory of the State University.

In 2013, government through Culture and Education Ministry released a Single Tuition Policy, in bahasa Indonesia called *Uang Kuliah Tunggal (UKT)*, for State University. It was issued based on the reality of many payments that should be paid by the students during the study. Therefore, it needs a financial standard to give payment assurance for students. This tuition is should be affordable for them.

UKT policy is a realization of clause 88 of Regulation No. 12, 2012. It states that University should determine an operational tuition for students. The fee should be affordable for the students, students' parents, or other parties who pay it. So, UKT is made in several levels. It aims at helping students to pay it. The students with low finance get the low rate of UKT. Otherwise, the students with high finance will get the high rate of UKT.

UKT policy is stated in the Research, Technology, and Higher Education Minister's Regulation No. 39, 2017, about Single Course Tuition (in bahasa Indonesia called *Biaya Kuliah Tunggal: BKT*) and Single Course Money (in bahasa Indonesia called *Uang Kuliah Tunggal: UKT*) at State University under Research, Technology, and Higher Education Ministry. It describes that BKT is whole operational budget relates to the students learning program in every semester. UKT is a budget that should be paid by the students based on their economic capability. This policy is implemented by the State University in rates determination and level of UKT, UKT recipient determination, redetermination of UKT for students, no entry tuition fee for students, and acceptance realization report of UKT. UKT has several level determined by the students' economic capability, students' parents' economic capability, and other parties who pay it.

University of Riau is a State University in Pekanbaru, Riau Province, which stated UKT program for the students since academic year 2013/2014 based on the decree of Rector No. 2858/UN/AK/2013, issued on 23rd of May, 2013. One of the faculties which run this decree is Social and Political Science Faculty.

The problems found relate to UKT program, it is about inaccuracy of UKT classification. So, it makes UKT does not fit to the students' economic capability. It can be seen from the numbers of students who ask for changing the UKT level every year. This following table shows the numbers of students' application towards the UKT level revision every year.

Table 1.1

The Numbers of Students' Application toward the UKT Level Revision at Social and Political Science Faculty of University of Riau from 2013 to 2018

| Year | Application Number |
|------|--------------------|
| 2013 | - |
| 2014 | - |
| 2015 | 1 |
| 2016 | 18 |
| 2017 | 16 |
| 2018 | 45 |

Source: www.unri.ac.id, 2019

From the table above, it can be seen that the numbers of students' application toward the UKT level revision of Social and Political Science Faculty of Riau University since 2013 to 2018 always increase every year. The biggest number was in 2018. It indicated that students were disappointed to the UKT level that they got. It also shows that there was an appropriateness of students' economic capability and UKT level determined by the University.

The decreasing of UKT level revision application at Social and Political Science Faculty of Riau University happens in all study programs. Besides that, not all the applications can be revised. It can be seen in the following table.

Table 1.2
UKT Revision Application Numbers at Social and Political Science Faculty of Riau University by Year 2018 per Study Program

| Revision Applicant (Major/Study Program) | Down | Not down | Applicant Numbers |
|---|------|----------|-------------------|
| Business Administration Study | 5 | 2 | 7 |
| State Administration Study | 3 | 2 | 5 |
| Communication Study | 4 | 1 | 5 |
| Sociology | 9 | 2 | 11 |
| Public Administration | 3 | 0 | 3 |
| Tour Business | 10 | 0 | 10 |
| International Relation | 3 | 1 | 4 |
| Total | 37 | 8 | 45 |

Source: www.unri.ac.id, 2019

Based on the table above, it can be seen that there were 45 applicants of UKT level revision in Social and Political Science Faculty of Riau University in 2018. There were almost all of the applicants come from Tour Business and Sociology Study Program, they were about 37 applicants. They were 8 applicants rejected.

Other problems relate to UKT policy was students' dishonesty in filling the data concerns to social economy in UKT instrumentation. It causes inaccuracy of the target of UKT recipients and payment equity principle. This case was revealed in 2018 as issued in *TribunPekanbaru.com*. Based on survey done by UKT team and Students' Executive Agency (*in bahasa Indonesia called Badan Eksekutif Mahasiswa: BEM*) of Riau University, it was found that there were students did not give valid data related to their economic background. In addition, it was also found that there were several students did not complete the supplementary data when online re-registration. It makes the UKT level classification did not run optimally.

2. METHOD

Based on the problem above, the researcher decided to use descriptive qualitative method. It aimed at identifying the value of independent variable. It can be one or more (independent) variables without comparing or correlating each other (Sugiyono, 2010: 11). Qualitative method used to investigate the natural object condition. In this research, the researcher is a key instrument. The data collecting technique focuses on the meaning than generalization (Sugiyono, 2009: 14).

Data analysis in qualitative research is conducted when data collecting run. In interview section, the researcher had been analyzed the answer of interviewees. If the answer is not yet satisfying, the researcher will continue it. If the data is credible, the interview section will be ended. The procedure of data analysis is data reduction, data display, and conclusion drawing or verification.

3. FINDING AND DISCUSSION

UKT Policy at Social and Political Science Faculty of Riau University in 2018

UKT aims at tuition management for students based on their economic capability, students' parents' economic capability, and other parties who pay it for the students. Furthermore, UKT is a tuition

payment system in higher education with equity concept. By using UKT, the cost of education tuition is consistent every semester and students have no responsibility to pay others' fee.

Social and Political Science Faculty of Riau University has been implementing UKT since 2013 based on the decree of Rector No. 2858/UN/AK/2013. There were a lot of problems faced in implementing UKT policy in Riau University. TribunPekanbaru.com issued that there were a lot of students give incomplete data related to their economic background. It was also found that there were several students did not complete the supplementary data when online re-registration. It made the UKT level classification did not run optimally. This unbalance UKT level classification can be seen from the big number of UKT level revision application proposes every year.

In conclusion, it needs an evaluation deals with UKT policy especially on the UKT implementation at Social and Political Science Faculty of Riau University in 2018. It aims to give recommendation and better program redesigning. To do this evaluation, it needs indicators of evaluation according to William N. Dunn. The result is as follow.

Effectiveness

Effectiveness is always relates to the relation between expected result and the real result. Effectiveness can be seen from the accurate target and expected achievement. UKT aims to help students in finance so they can continue the education to the higher education based on their economic capability. It is appropriate with clause 88 of Regulation No. 12, 2012, about higher education which determines that in clause 1 states that "government determined the higher education tuition standard periodically by considering: a). Higher Education National Standard Achievement; b). Program Study; c). regional expensiveness index." and in the clause 4 stated: "the fee that must be paid by the students is appropriate to the economic capability of students', students' parents, and other people who pay it. Then, in UKT policy, the accurate target is the compatibility of UKT level classification and the economic capability of students', students' parents, and other people who pay it.

These are the interview results from informant relate to the effectiveness of UKT policy implementation at Social and Political Science Faculty of Riau University. It concerns on the target and purposes.

"Menurut saya, untuk tujuan dari kebijakan UKT di FISIP ini sudah sesuai dengan yang diharapkan, karena dengan adanya kebijakan UKT saat sekarang ini, saya lihat mahasiswa FISIP UR khususnya tidak ada yang merasa keberatan. Ini artinya mahasiswa dapat menerima kebijakan UKT dan menerima tingkat golongan yang diberikan kepada mereka. Nah... ini berarti juga sasaran dari kebijakan UKT di FISIP sudah tepat. Kan sasaran menurut aturannya adalah adanya kesesuaian golongan dengan kemampuan dari mahasiswa untuk membayar biaya kuliahnya"

(Interviewee: The chairperson of sub unit of Students Affairs and Alumni Cooperation, Monday, 15th of July, 2019)

"Kalau tujuannya jelas sudah tercapai. Sama juga sasaran dari UKT ini, juga sudah tepat. Karena kan UKT ini sudah berjalan sejak tahun 2013 dan merupakan amanat dari Undang-Undang. Selama ini tidak ada permasalahan yang terjadi di FISIP. Kebijakan UKT di FISIP dijalankan sesuai dengan aturan yang berlaku. Kalau adapun permohonan revisi golongan oleh mahasiswa itu lebih dikarenakan kesalahan mahasiswa dalam mengisi data mereka."

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

"Kalau saya perhatikan selama menjadi tim UKT di FISIP, tujuan dari kebijakan ini untuk memberikan kemudahan dan keringanan bagi mahasiswa dalam membayar uang kuliah saya rasa

sudah tercapai. Adanya keringanan dalam mengeluarkan biaya yang cukup besar di awal kuliah seperti sebelum adanya kebijakan UKT, yaitu untuk membayar uang pembangunan ataupun biaya-biaya lainnya. Untuk sasarannya sendiri sudah tepat, karena hanya sebagian kecil mahasiswa yang mengajukan permohonan revisi golongan UKT”

(Interviewee: Tim UKT FISIP UR, Senin, 15 Juli 201 UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

“Menurut saya, kebijakan UKT di FISIP ini sudah berjalan dengan baik ya... Tujuannya memberikan keringanan bagi kami mahasiswa dalam biaya kuliah, ya sudah saya rasakan, karena biaya kuliah yang harus di keluarkan orang tua saya sesuai dengan keadaan ekonomi keluarga saya. Sesuai dengan kemampuan orang tua saya. Tidak terlalu memberatkanlah.”

(Interviewee: Student of Public Administration, 2018, Tuesday, 16th of July, 2019)

“Tujuan dan dan sasarannya sudah suai lah bang. UKT di FISIP masih termasuk yang termurah. Kalau dibandingkan dengan fakultas lain, UKT FISIP masih dibawahnya. Jadi mahasiswa pun merasa ringan biaya kuliahnya. Dan selama ini, kalau dilihat kawan-kawan tak banyak yang protes, karena golongan yang mereka dapatkan sesuai dengan keadaan keluarganya.”

(Interviewee: a Student of Sociology, 2018, Jurusan Sosiologi Angkatan 2018, Tuesday, 16th of July, 2019)

From the above interviews, it can be seen the comments relate to the UKT policy effectiveness at Social and Political Science Faculty of Riau University in 2018 based on the achievement of objectives, all of the informants say that the objectives of this policy was achieved. By UKT policy implemented at Social and Political Science Faculty of Riau University, students felt that they had got relief and easiness toward the tuition. Besides that, UKT level classification at Policy at Social and Political Science Faculty of Riau University was appropriate with the rule which is verified based on the data entry, document update, and UKT determination filled by the students on the UKT application. The UKT level revision application in 2018 was caused by the students' mistakes in data entry in the UKT application such as they did not submit the whole expense of parents or other parties who pay their tuition as well as installment and loan.

In conclusion, UKT policy at Social and Political Science Faculty of Riau University run effectively, the objective of the policy is achieved and the target is appropriate.

Efficiency

Efficiency is the numbers of efforts needed to achieve the expected result. Efficiency can be measured by implementation of UKT policy at Social and Political Science Faculty of Riau University in 2018 appropriately in number, budget and time. Efficiency is implemented if the resources are optimally utilized. So, the objective will be achieved.

Efficiency in UKT policy at Social and Political Science Faculty of Riau University in 2018 based on the human resources compatibility with the needs, the amount of the cost that should be paid in implementing the policy and time allocation in implementing the policy supervision. For Social and Political Science Faculty of Riau University itself, UKT policy implementation focused in monitoring which was in conducting the survey to students.

UKT survey team of Social and Political Science Faculty of Riau University in 2018 consisted of three persons. The cost for survey was paid by Riau University and time allocation was stated by the university with very limited time. It caused by the short time of data entry and UKT payment schedule. Survey was done randomly to ensure the students' economic background is appropriate with the data. The

team also saw the students' house to ensure that the photo uploaded is suitable with the real object. The team focused on the students with UKT level 1, because this level is the lowest one.

There are the interview results from the informants relate to efficiency of UKT policy implementation at Social and Political Science Faculty of Riau University focus on the human resources, budget, and time.

"Sumber daya manusia saya rasa sudah sesuai ya... Karena kan survey yang dilakukan acak. Kalau biaya saya rasa juga sudah mencukupi. Kan disesuaikan dengan kebutuhan survey. Untuk waktu pelaksanaan pengawasan tentu ada ketentuan yang mengaturnya. Ditetapkan oleh pihak universitas. Waktunya setau saya tidak banyak. Jadi survey harus gerak cepat."

(Interviewee: The chairperson of sub unit of Students Affairs and Alumni Cooperation, Monday, 15th of July, 2019)

"Kalau dilihat dari efisiensi pelaksanaan kebijakan UKT di FISIP, dari segi sumber daya manusianya saya berpendapat masih kurang, karena tim survey hanya ada tiga orang, sementara survey yang akan dilakukan cukup banyak. Belum lagi dengan kondisi daerah di Riau ini yang memiliki jarak tempuh yang jauh. Belum lagi waktunya mepet. Kalau dari segi biaya tidak ada masalah, karena biaya survey disesuaikan dengan jauh dekatnya lokasi yang akan disurvei. Untuk waktunya, ya seperti yang saya katakan tadi, waktunya tidak banyak... mepet... Tapi semua masih berjalan dengan baik. Pengawasan masih dapat diselesaikan tepat waktu"

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

"Menurut saya dari ketiga hal yang ditanyakan tadi, untuk biaya masih ok lah. tapi untuk tenaga dan waktunya masih kurang. Harusnya bukan hanya ada satu tim yang melakukan survey dan waktunya harus ditambah. Tapi harus gimana lagi, semuanya kan sudah ditetapkan oleh pihak universitas."

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

"Masalah ini saya kurang tau. Yang saya tau pembayaran UKT sudah sesuai dengan jadwalnya. Berarti kan penetapannya sudah sesuai dengan waktunya.. Mungkin ya...."

(Interviewee: Student of Public Administration, 2018, Tuesday, 16th of July, 2019)

"Tidak paham kalau masalah itu bang."

(Interviewee: Student of Sociology, 2018, Tuesday, 16th of July, 2019)

From the above result of interviews, it can be seen that the efficiency of UKT policy implementation relates to the human resources, budget, and time for monitoring is not yet efficient.

Budget for monitoring was quiet enough because it is appropriated with the number of survey conducted. However, it had lack of human resources because a team had three members for conducting surveys. Meanwhile, there was a big number of students would be surveyed. The time for conducting surveys was also limited. The lack of human resources and time caused the survey did not run optimally. So, the indicator of efficiency in UKT policy evaluation at Social and Political Science Faculty of Riau University in 2018 was not achieved.

Adequacy

Adequacy is how far the expected result achievement solved the problem. It relates to the effectiveness. The objective of UKT policy is to give relief and easiness for students in tuition payment.

The target which is expected to be achieved is the adequacy of UKT classification. It means that there is an appropriate level with the students' economical background. Therefore, the adequacy indicator is to find out whether the problems can be solved.

The problem which probably comes in the UKT policy implementation was unachieved purpose of the policy. In the other words, the students were difficult to pay the tuition by this system and there is an appropriate target such as the UKT level is not fit to the students' economic capability. Thus, it needs a monitoring in implementing this policy and it should be based on the regulation.

There are several interview result from the informants relate to the adequacy indicator of UK in Social and Political Science Faculty of Riau University in 2018 to solve the problems faced the students.

“Ya... sesuai yang saya jelaskan sebelumnya, tujuannya kan tercapai, mahasiswa tidak ada yang keberatan, berarti kebijakan UKT ini sudah dapat memecahkan masalah yang dihadapi mahasiswa selama ini, yaitu biaya kuliah yang mahal. Kalau dihubungkan dengan fakultas, kebijakan UKT yang sudah berjalan selama ini tidak ada masalah dengan keadaan fakultas. Samapai saat sekarang ini kebutuhan fakultas masih dapat terpenuhi.”

(Interviewee: The chairperson of sub unit of Students Affairs and Alumni Cooperation, Monday, 15th of July, 2019)

“Jelas sudah... Kan mahasiswa tidak perlu lagi mengeluarkan uang yang banyak di awal masuk kuliah seperti sebelum ada UKT berupa uang pembangunan dan biaya lain-lain. Kalau efeknya bagi fakultas, selama ini tidak ada permasalahan. Tidak ada masalah FISIP dalam memenuhi dan kebutuhan operasionalnya.”

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

“Sudah... Masalah biaya kuliah mahal sudah tidak ada lagi. Siapa saja sekarang bisa kuliah. Ya asal saja mahasiswa dapat dengan jujur dalam mengisi profil dan berkas-berkasnya, sehingga subsidi silang yang diharapkan dapat tercapai. Kalau pengaruhnya terhadap fakultas selama ini, yang saya lihat dengan kebijakan UKT ini malah FISIP lebih berkembang dan dapat memenuhi kebutuhannya.”

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

“Masalah uang kuliah mahal sudah dapat diatasi dengan kebijakan UKT ini. Terutama bagi mahasiswa reguler dari jalur SBMPTN, SNMPTN dan PBUD. Kalau bagi fakultas saya kurang tau, tapi saya lihat FISIP aman-aman saja.”

(Interviewee: Student of Public Administration, 2018, Tuesday, 16th of July, 2019)

“Pasti lah bang. Apalagi bagi mahasiswa yang kurang mampu. Biaya kuliah jadi ringan. Kalau bagi fakultas, saya perhatikan FISIP semakin berkembang, baik infrastrukturnya maupun dari segi akademisnya, karena banyak sekarang kegiatan-kegiatan mahasiswa yang difasilitasi oleh fakultas, baik itu tingkat fakultas, universitas bahkan nasional.”

(Interviewee: Student of Sociology, 2018, Tuesday, 16th of July, 2019)

From the above interview results, it can be seen the informants' comment towards the adequacy of UKT policy at Social and Political Science Faculty of Riau University has been solving the problem relates to expensive tuition faced by the students and faculty problem. Based on the interview result, all of the informants said that UKT policy in Social and Political Science Faculty of Riau University in 2018 has fulfilled the students' willingness to get the affordable tuition. For faculty itself, this policy has been

giving a lot of benefits. Social and Political Science Faculty of Riau University has been developing day by day neither the facility not academic affairs.

So, by this positive effect of UKT policy for students and faculty, the adequacy indicator in UKT evaluation at Social and Political Science Faculty of Riau University in 2018 was fulfilled.

Equity

Equity is relating to beneficial distribution equity or UKT allocation at Social and Political Science Faculty of Riau University is equally distributed to the targeted group of students. Equity is dealing with fairness got by the students in UKT level classification based on their economic background. It is also relating to the socialization of this UKT policy at Social and Political Science Faculty of Riau University to all stakeholders.

Based on the researcher's observation, UKT policy at Social and Political Science Faculty of Riau University was unfair. At first, students had no ideas about UKT and made mistakes in filling the data. It can be seen from the big number of UKT level revision application proposed by the students at Social and Political Science Faculty of Riau University in 2018.

UKT policy equity at Social and Political Science Faculty of Riau University can be seen from the socialization implementation and also the fairness got by the students toward the process and UKT level compatibility with the economic capability.

There are several interview result from the informants relate to the equity indicator of UK policy implementation in Social and Political Science Faculty of Riau University in 2018. It is based on the socialization and fairness.

“Memang masalah UKT ini masih banyak yang tidak diketahui oleh mahasiswa. Hal ini dikarenakan masih minimnya sosialisasi yang dilakukan oleh universitas. Minimnya sosialisasi menyebabkan adanya kesalahan dari mahasiswa dalam menginput data mereka. Tapi kalau masalah adil yang dipertanyakan, menurut saya pelaksanaannya kebijakan UKT di FISIP sudah sesuai dengan aturan yang berlaku. Tidak ada kasus yang ditemukan kalau mahasiswa yang mampu secara ekonomi mendapatkan golongan UKT yang paling rendah. Sekali lagi saya tegaskan bahwa semua berjalan sesuai dengan aturan yang berlaku.”

(Interviewee: Alfian, S.Pi, The chairperson of sub unit of Students Affairs and Alumni Cooperation, Monday, 15th of July, 2019)

“Sebenarnya masalah kebijakan UKT ini saya akui belum sepenuhnya diketahui dengan jelas oleh mahasiswa. Tidak hanya di FISIP, tetapi di fakultas-fakultas lain juga sama. Setiap kami turun survey, pihak keluarga mahasiswa minta penjelasan yang lebih rinci mengenai UKT. Ya... sosialisasinya mungkin yang masih kurang. Kedepannya pihak universitas harus memikirkan hal ini, agar kebijakan UKT dapat berjalan lebih baik lagi. Tidak ada lagi permohonan revisi UKT yang diajukan oleh mahasiswa. Kalau masalah adil, pelaksanaannya sudah adil. Baik pihak universitas ataupun pihak fakultas menjalankan kebijakan ini sesuai dengan ketentuan yang ditetapkan. Masalah permohonan revisi golongan kebanyakan dikarenakan kesalahan mahasiswa dalam mengisi data-data mereka.”

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

“Kalau diketahui mungkin semua mahasiswa sudah mengetahui, tapi kalau untuk paham itu yang mungkin belum. Kebanyakan mahasiswa hanya mengetahui UKT ketika mereka sudah dinyatakan lulus dan melakukan daftar ulang dan melakukan update biodata secara online. Sosialisasinya masih

kurang. Kalau untuk FISIP, pelaksanaannya sudah adil lah. Selama yang saya ketahui, kebanyakan mahasiswa menerima penggolongan UKT mereka.”

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

“Nah itu dia... Banyak rekan-rekan mahasiswa yang tidak mengetahui masalah UKT ini . Selain itu juga mereka tidak mengerti mengapa mereka bisa masuk golongan UKT 1, 2 atau 5. Dasarnya apa. Itu yang belum jelas. Kami mahasiswa tidak pernah mendapatkan sosialisasi ataupun penjelasan masalah tersebut sejak awal kami akan masuk kuliah. Semua cuma kami dapatkan di website nya unri. Adil atau tidaknya pelaksanaan kebijakan UKT di FISIP saya rasa mungkin sudah adil. Tapi saya kurang tau pasti juga masalah ini. Karena dasar dari penetapan UKT ini saya tidak mengetahuinya. Tapi yang saya lihat, kalau teman saya yang perkiraan saya susah perekonomiannya memang mendapatkan golongan UKT yang rendah juga. Yang menurut saya kaya memang masuk dalam golongan yang tinggi .”

(Interviewee: Student of Public Administration, 2018, Tuesday, 16th of July, 2019)

“Ya pasti tau lah itu bang... Tapi tak semuanya juga. Kebanyakan tau kulit-kulitnya aja bang. Masalah lebih rinci tentang UKT banyak kawan-kawan yang dak tau. Ya jelasnya mereka harus bayar uang kuliah sesuai golongan yang mereka dapatkan saja. Tapi kalau masalah adil, rasanya sudah adil lah. Yang ada di FISIP aja ya bang. Dak tau kalau yang diluar FISIP. Dak ada masalah yang aku dengar dengan UKT di FISIP. Lagian memang dak ada yang protes masalah UKT di FISIP. ”

(Interviewee: Student of Sociology, 2018, Tuesday, 16th of July, 2019)

The results of interview with several informants about equity in UKT policy implementation at Social and Political Science Faculty of Riau University in 2018 show that this UKT policy was not equity. It was found that there were a lot of students who do not know about UKT policy because of lack of socialization. This UKT policy socialization is a responsibility of the University because University keeps contact with the students firstly. This lack of socialization affected the students' mistakes in inputting the data. It caused the number of students proposed the UKT level revision applications. Besides that, there were a lot of students had no ideas why they got the level of UKT.

Dealing with fairness got by the students in UKT level classification determination, informant says that it was fair and compatible with the rules. It can be seen that there was no massive reactions from students related to the UKT level determination.

Based on the above description, it can be concluded that equity indicator in UKT policy evaluation at Social and Political Science Faculty of Riau University in 2018 based on the equity and fairness in the policy implementation was not yet fulfilled.

Responsiveness

Responsiveness is a response come from the target group towards the UKT policy at Social and Political Science Faculty of Riau University in 2018. It represents the needs, preferences, and values of the target group toward the effectiveness, efficiency, adequacy, and equity. The response defines as students' response toward the UKT policy at Social and Political Science Faculty of Riau University in 2018, response from the major and faculty stakeholders towards the UKT policy, and response from the policy implementation executor in facing the complains and problems from the students relates to the UKT policy.

There are several interview results from the informants about responsiveness indicator of UKT policy, it relates to the students' response toward the UKT policy at Social and Political Science Faculty

of Riau University in 2018 and response from the major and faculty stakeholders towards the UKT policy implementation problems faced by the students.

“Kalau untuk tanggapan dari mahasiswa saya rasa baik-baik saja. Seperti yang saya katakan tadi, tidak adanya keberatan yang dirasakan oleh mahasiswa FISIP terhadap pelaksanaan kebijakan UKT tahun 2018, yang artinya respon dari mahasiswa terhadap UKT di FISIP mendapat sambutan yang positif. Kalau respon dari jurusan ataupun fakultas juga baik-baik saja. Tidak ada masalah. Trus kalau masalah respon dari pelaksana di FISIP dalam menangani keluhan mahasiswa terhadap UKT, seperti permohonan revisi golongan, bisa disalurkan langsung ke Kabag TU FISIP yang nantinya akan disalurkan ke tim UKT universitas.”

(Interviewee: The chairperson of sub unit of Students Affairs and Alumni Cooperation, Monday, 15th of July, 2019)

“Tanggapan mahasiswa dan keluarganya terhadap UKT di FISIP tidak ada masalah. Semua menyambutnya dengan baik. Sewaktu survey kami berkesempatan untuk berbincang-bincang dengan mereka. Ya asal sesuai saja golongan yang didapatkan dengan keadaan perekonomian mereka, saya rasa tidak ada masalah. Kalau respon dari jurusan atau fakultas atas ketetapan UKT yang berlaku di FISIP juga tidak ada masalah. Sudah sesuai dengan yang diharapkan dan usulan UKT dari masing-masing jurusan. Trus mengenai saluran bagi mahasiswa jika menemui permasalahan mengenai UKT, mereka dapat melaporkannya ke bagian TU. Kalau mahasiswa ingin merevisi untuk penurunan golongan UKT mereka, nanti TU akan memberikan surat pengantar yang ditujukan ke pihak universitas.”

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

“Respon dari mahasiswa, keluarganya, pihak prodi, jurusan atau fakultas, semuanya memberikan respon yang baik. Tidak ada masalah dengan UKT yang berlaku di FISIP. Mahasiswa merasa sudah sesuai dengan keadaan meeka, phak prodi, jurusan ataupun fakultas memberikan respon yang baik karena UKT yang berlaku sesuai dengan yang mereka harapkan. Jadi tidak ada masalah sama sekali.”

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

“Selama yang saya lihat, respon rekan-rekan mahasiswa baik-baik saja. Memang ada teman yang mengajukan revisi golongan UKT. Tapi responnya terhadap UKT di FISIP bagus-bagus. Kalau masalah penyaluran aspirasi mahasiswa terhadap UKT, saya kurang tau persis, mungkin langsung ke jurusan. Kalaupun tidak ke jurusan mungkin nanti pihak jurusan yang mengarahkan.”

(Interviewee: Student of Public Administration, 2018, Tuesday, 16th of July, 2019)

“Kalau tanggapan aku bang, UKT di FISIP sudah bagus. Gitu juga dengan yang lain aku rasa.. Soalnya kayak yang aku bilang tadi, UKT di FISIP itu sudah termurah kalau dibandingkan dengan fakultas lain. Nah, kalau untuk saluran bagi kami mahasiswa untuk menanyakan masalah UKT, kami biasanya langsung aja ke jurusan atau ke prodi.”

(Interviewee: Student of Sociology, 2018, Tuesday, 16th of July, 2019)

From the above interview results, it can be stated that the responses from students, program study and faculty stakeholders of Social and Political Science Faculty of Riau University in 2018 has been

running well. There was no unexpected or negative responses come from the students. Therefore, students had no place to address the complaints relates to the UKT policy at Social and Political Science Faculty of Riau University in 2018. It was caused by the lack of socialization implemented by the stakeholders.

So, the indicator of responsiveness in UKT policy evaluation at Social and Political Science Faculty of Riau University in 2018 was fulfilled.

Accuracy

The success of policy implementation is determined by the policy goal achievement. Thus, the policy of UKT at Social and Political Science Faculty of Riau University in 2018, the success of UKT policy implementation is the achievement of purposes and it really useful for students. It means that the policy stated give a benefit as it is purposed.

There are several interview results from the informants about accuracy indicator of UKT policy, it relates to the purposes of the UKT achieved, useful or helpful and valuable for the target group as expected.

“Menurut saya, kebijakan UKT ini sangat-sangat bermanfaat dan memberikan dampak yang sangat baik bagi mahasiswa. Bagi mahasiswa jelas meringankan beban biaya kuliah mereka. Jadi bisa di bilang kalau kebijakan ini berhasil memberikan perubahan dan sesuai dengan amanat undang-undang.”

(Interviewee: The chairperson of sub unit of Students Affairs and Alumni Cooperation, Monday, 15th of July, 2019)

“Jelas sudah sesuai dengan yang diharapkan. Kebijakan ini telah berhasil memberikan kemudahan bagi mahasiswa. Kebijakan ini memberikan dampak yang luar biasa bagi mahasiswa dengan perekonomian rendah. Kebijakan ini merupakan angin segar bagi mereka.”

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

“Sudah, sudah sesuai dengan yang diharapkan. Kan tujuan dari kebijakan sudah tercapai dan kalau dilihat kebijakan ini memang benar-benar berguna bagi mereka yang memiliki perekonomian lemah.”

(Interviewee: UKT team at Social and Political Science Faculty of Riau University, Monday, 15th of July, 2019)

“Sudah sesuai. Saya merasakan sendiri manfaat dari kebijakan ini. Begitu juga dengan rekan-rekan mahasiswa yang lain. Sistem UKT ini memberikan kemudahan biaya bagi kami mahasiswa.”

(Interviewee: Raja Kurnia Febrian, a Student of Public Administration, 2018, Tuesday, 16th of July, 2019)

“Kalau masalah itu bang, menurut aku UKT di FISIP itu sudah sesuai lah dengan harapan kami. Lagian dengan UKT ini bang, tidak ada yang keberatan dalam biaya kuliah. Kawan-kawan yang susah pun banyak juga yang bisa kuliah.”

(Interviewee: Student of Sociology, 2018, Tuesday, 16th of July, 2019)

From the results of interview above, the accuracy of UKT policy at Social and Political Science Faculty of Riau University in 2018 seen from the purpose of policy achieved, useful, helpful, and valuable for the students as it is expected. It covers easiness and lightness for students in tuition payment because it was suitable with the students' economic capability. Informants say that this UKT policy gave

valuable effect for the low economic background students. UKT policy gave large chance for everyone to continue their study. So, this accuracy indicator of UKT policy evaluation at Social and Political Science Faculty of Riau University in 2018 was fulfilled.

Overall, UKT policy implementation at Social and Political Science Faculty of Riau University in 2018 based on effectiveness, efficiency, adequacy, equity, responsiveness, and accuracy were achieved as it was expected. Unfortunately, for efficiency and equity indicators were not yet fulfilled.

Unfulfilled of efficiency in UKT policy implementation at Social and Political Science Faculty of Riau University in 2018 was caused by the lack of human resources in running it, especially the surveyor. Because of the limited time of conducting survey and the huge number of students, it needed to add the human resources to verify students' UKT level. In line with it, Ade Irma Khairani Dita S (2019) found that the obstacles of UKT implementation accountability in Riau University are human resources and geography factors.

Besides that, the stakeholder should improve the indicator of equity relates to socialization UKT policy to the students to be better implementation in the future. Socialization is very crucial to easier policy implementation. When the target group has been understood about it, the implementation of this policy will be easier to run and to achieve the purpose. These lacks of policy implementation will also cause the stuck of UKT policy implementation at Social and Political Science Faculty of Riau University in the future.

This finding is going along with the research conducted by Rival Hakkif (2016), it was found that students had lack ideas of UKT policy because of less information and socialization implementation. Suharno (2013: 221) says that one of the reasons why an evaluation should be conducted is to guarantee to non-recurrence. In fact, the qualified information about a value of policy will give sign to non-recurrence in implementing the same policy or other policies in the future. Then, evaluation is done to identify the success of policy implementation.

4. CONCLUSION

Based on the findings of UKT policy evaluation at Social and Political Science Faculty of Riau University in 2018, I was found that effectiveness, adequacy, responsiveness, and accuracy of the policy implementation have been fulfilled. Effectiveness indicator has been fulfilled, it can be seen from the achievement of purpose and target of UKT policy at Social and Political Science Faculty of Riau University in 2018 as stated. The fulfillment of adequacy indicator can be seen from the UKT policy at Social and Political Science Faculty of Riau University in 2018, it gave the easiness and relief to the students' tuition. Responsiveness indicator has been fulfilled. It can be seen from the students and stakeholders' positive response without any deny towards the UKT policy implementation at Social and Political Science Faculty of Riau University in 2018. Accuracy indicator has been fulfilled. It can be seen from the success of policy implementation based on the purpose will be achieved. It is expected can be able to give the positive effect for the students.

Otherwise, efficiency indicator and equity indicator have been not fulfilled yet. Efficiency is not yet fulfilled because the lack of human resources and limited time for conducting survey to verify the students' economic background. Lastly, equity indicator has not been fulfilled yet because the lack of socialization implementation. It causes the students have no ideas about UKT policy implementation. As the result, there were a lot of mistakes came in data input. It produced UKT level classifications proposed by the students

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